Services

Applied CIM Technologies recognizes the importance of services that ensure the long term success of the system.

Startup Database Importing and Manipulation

- Analyze current information
- Develop a plan to convert and import data
- Assist in startup implementation

Customer Database Maintenance and Enhancements

- Analyze current information
- Develop a plan to convert and/or import data
- Perform data manipulation
- 90 day implementation period

Dispensing Product Analysis and Testing

- Analyze product geometry
- Develop a plan to dispense products
- Test dispensing, if necessary
- Configure dispensing system

Onsite Training and Installation

- Installation (one day recommended)
- System Manager training (one day recommended)
- Operator training (two hours per operator)
- System analysis

Go Live

- System support on the first day of online operation
- System Manager support and operator training review
- System integrity check

Onsite Review Training

- Training on customer specific projects
- System integrity check

Custom Reports

- Creating or modifying CRIBWARE reports to customer specifications

Classroom Training

Two-day hands on, classroom training covering the following topics:

- Database population and data manipulation, installation, set up and system administration
- Daily activities - purchasing, issuing, reworking, scrapping, gage calibration, kit creation, and bill of tooling management
- Bar code techniques, hardware and software operation
- Classroom training is available at Applied CIM Technologies' Minneapolis, Minnesota training facility

Phone Support / Software Updates

- Telephone support for operational, procedural and software issues for one year
- Software maintenance upgrades and releases during support period
- Price discounts on services and system upgrades

15200 - 25th Avenue North
Minneapolis, MN 55447
Telephone: 763-476-4268

Applied CIM Technologies
Incorporated

Fax: 763-476-1658
Website: www.cribware.com
E-mail: cribware@appcim.com